

Checklist for Delivering Meaningful Interoperability in 2022

The following are some practical ideas and tasks for achieving meaningful interoperability collected from a series of Focus Area Roundtables hosted by the [HealthCare Executive Group](#) and facilitated by [Surescripts](#). See the resource links at the end of this page for supporting information and feel free to contact HCEG at info@hceg.org

Data & Use Cases

1. Identify one or more high-value data exchange use cases. See '[Use Cases with Most Potential to Increase Interoperability](#)'
2. Identify minimum data required for each of your high-value use cases and how data are used.
3. Identify any data quality issues associated with specific use cases and initiate an effort to address those issues.
4. Define how data obtained from your providers EHR are used and share that usage with your providers.
5. Find an opportunity for sharing data in near real-time and pilot that opportunity to explore its challenges, issues, and opportunities.

Outreach & Assistance

6. Survey your largest network providers to identify which EHR's are being used and what technical considerations and operating agreements are needed to initiate a data exchange relationship.
7. Identify opportunities where timely provider alerts can improve outcomes, reduce costs, and reduce provider abrasion.
8. Pursue data exchange and messaging relationships where technical requirements and operating agreements do not hamper a cost-effective, efficient implementation; challenge those that do not.
9. Help network providers get comfortable sharing data for well-defined usage scenarios.
10. Educate and inform network providers about how data related to 'payment-related use cases' can have clinical utility and contribute to overall population health.

Workflow

11. Simplify workflow and data exchange requirements for provider involvement with each use case.
12. Explore how to reduce 'double documentation' by developing a single documentation workflow that shares data into provider EHR's and payer systems simultaneously.
13. Work with vendors and providers to reduce differences in how they deliver workflow and data to providers.
14. Pilot a "pay per completed workflow" approach to drive provider adoption of specific high-value use cases.

Assistance from 3rd Parties

15. Connect with your local/regional health information exchange(s) (HIE) and assess if useful data can be obtained.
16. Establish a working relationship with [CareQuality](#), [CommonWell Health Alliance](#), and other data exchange intermediaries that may help advance your best interests.
17. Connect with technology vendors, record locator service (RLS) providers and other organizations to address technical, contractual, and/or operational hurdles presented by proprietary networks, data exchange formats, and geographic boundaries.

Resources for Meaningful Interoperability

Building a Foundation of Interoperable Platforms to Facilitate Broad-Based Data Sharing: [HIMSS Summary](#)

Policies and Technology for Interoperability and Burden Reduction: [CMS Resources Page](#)

Understanding User Needs for Interoperability: Defining Use Cases in eHealth: [AHIMA Research](#)

Healthcare System Interoperability – The Key to The Care We All Strive For: [HCEG Webinar Recap](#)

Discussing Barriers to Healthcare Interoperability, Use-Cases, and More – Part 1: [HCEG Roundtable Recap](#)

Practical Interoperability Part 2: Trust, Workflow, Value-Based Care Models, & More: [HCEG Roundtable Recap](#)

Intelligence in Action: [Surescripts Resources Page](#)

Interoperability Resources: [xtelligent Healthcare Media](#)