



Process and System Modernization

Update Your IT Infrastructure to Support Your Business

Continuous, rapid change is a hallmark of both the healthcare and IT industries. For payers, this translates into evolving regulatory, operational and competitive demands on your IT systems. To meet these challenges, you need an IT infrastructure that can grow and flex, with components that can work together to drive business results.

Change Healthcare Consulting can help you develop and support a modern enterprise architecture that enables you to obtain a better return on your IT investments, keep your systems secure and compliant, add value to business operations, and take advantage of emerging opportunities.

Develop an IT Architecture That Maximizes the Value of Your Investments

Our consultants have a deep understanding of health plan operations, regulations, and technology, and average 20 years of experience.

Position Your Business to Thrive

Healthcare in the United States is transforming before our eyes. Rising costs, advances in technology, and increased consumer expectations are helping to drive changes. Payers are responding by implementing innovative value-based reimbursement methodologies, replacing legacy systems with modern software applications, and launching multi-channel communications to engage patients and providers. But the success of these initiatives depends on an agile enterprise IT architecture.

Our consulting team assesses your current processes and system capabilities to see if you're maximizing the value of your IT investments and achieving optimal efficiency. We then help you develop a flexible infrastructure to meet your needs, accommodate future change, and enable you to innovate, solve problems, and optimize business performance.

Experience Counts

Replacing an enterprise system is an extensive, complex endeavor. We have developed a system-implementation methodology to help ensure your success.

Our consultants have worked on more than 100 system-implementation projects and are knowledgeable of the obstacles and barriers payers often encounter during a conversion. This experience enables us to anticipate challenges and proactively develop mitigation strategies to help keep your project on-track and on-budget.

We will guide your organization through this transformational event to help ensure you emerge a nimbler, more customer-centric and efficient organization.

Our Services

- Operational Assessment and Remediation
- Business Transformation Management
- System Selection and Procurement
- System Implementation
- Enterprise Architecture
- Program/Project Management
- Process Reengineering
- Role-based training
- Quality Assurance

Modernizing your IT infrastructure is half of the equation that positions you for success; the other half is learning to think holistically as you evaluate future purchases. Together, we'll create a blueprint to help you align IT purchases to business objectives so you gain the full value of your investments and are able to meet ongoing administrative, financial and clinical requirements.

About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.