



## Government Programs

# Maximize Your Medicare and Medicaid Business Lines

Successful participation in federal and state government-sponsored programs is increasingly challenging. The continuously-evolving regulatory requirements, demanding financial and operations audits, and constant scrutiny make it difficult for payers to keep pace, much less maximize profitability.

Our consulting services team has the breadth and depth of expertise to help both payers new to this unique market, as well as those with substantial experience, achieve success.



# Our Team Is Steeped in Knowledge of Both CMS and Health Plan Operations

Our team's leadership, guidance and support has helped payers launch new Medicare lines of business that subsequently achieved 4+ Star ratings from CMS

## Knowledge Plus Experience

Succeeding in government programs entails not only staying abreast of evolving requirements, but also anticipating changes. Having this foresight enables you to proactively strategize how to manage change to your advantage.

Our consultants have worked in leadership positions within both health plans and the Centers for Medicare & Medicaid Services (CMS) where we spearheaded clinical operations, care-model design, implementing collaborative care environments, and managing operational and regulatory demands. Each team member has a minimum of 15 years of experience which enables us to provide the leadership, guidance, and management skills that will help your CMS business lines to prosper.

## Strategize and Implement

We help customers select the right lines of business and products and develop a successful application. This includes writing policies and procedures, training, developing new provider relationships and a network to support new models of care, implementation, and positioning for growth.

Our team helps craft policies for:

- Special Needs Plans
- Medicare/Medicaid Aligned Incentives
- Dual Demonstrations

We support your transition to emerging models:

- Value-Based Payments
- Risk-Sharing Contracts

And we work with you to obtain your network's cooperation and support in achieving high CMS Star ratings and quality health outcomes.

## Compliance and Audit Readiness

We help ensure our customers are in compliance with all regulations and are "audit ready."

Our team assists with:

- Compliance Program Design
- Annual Risk Assessment
- Internal/External Audit Work Plans
- Delegation Oversight
- Monitoring
- Mock Audits in preparation for a CMS Audit

We can also help you design and implement a rigorous special investigations unit and policies for the identification, remediation, and prevention of fraud, waste, and abuse.

## About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.